

Shipping Policy

At House of Kaarigar, we are committed to delivering your handcrafted pieces with care, efficiency, and transparency. Each product is thoughtfully prepared to ensure it reaches you in pristine condition.

This Shipping Policy outlines the timelines, processes, and guidelines related to order fulfilment and delivery.

1. Order Processing time

All orders are processed with meticulous attention to quality and packaging.

- Orders are typically processed and dispatched within 4-5 business days from the date of confirmation.
- Each product undergoes careful inspection and secure packaging before shipment.
- Orders placed on weekends or public holidays will be processed on the next working day.

Please note that during peak seasons, festive periods, or special sales, processing times may be slightly extended.

2. Delivery Time

We strive to ensure timely and reliable delivery of your purchases.

- The total delivery timeline—from order confirmation to doorstep delivery—generally ranges between 7-10 business days.
- Delivery timelines may vary depending on the destination, courier availability, and unforeseen logistical circumstances.
- Remote or non-serviceable locations may require additional time.

3. Shipping Charges

- Shipping charges, if applicable, will be calculated and displayed at checkout before payment.
- Any promotional offers, including free shipping, will be clearly communicated on our website.

4. Order Tracking

Once your order is dispatched, you will receive a shipping confirmation via email or SMS containing tracking details.

- You can monitor your shipment in real time using the provided tracking link.
- For assistance with tracking, you may contact our customer support team.

5. Delivery Delays

While we aim to deliver your order within the estimated timeframe, delays may occasionally occur due to circumstances beyond our control, such as:

- Natural disasters or adverse weather conditions
- Logistics or courier disruptions
- Public holidays or strikes
- Regulatory or governmental restrictions
- High demand during festive seasons or sales

In the event of any delay, House of Kaarigar will promptly notify you via email or message.

6. Shipping Locations

We currently ship across India. For international shipping inquiries, please contact our support team for assistance and availability.

7. Packaging Standards

Every House of Kaarigar product is packaged with the utmost care to preserve its craftsmanship and elegance.

- Premium and secure packaging ensures safe transit.
- Fragile items receive additional protective handling to prevent damage.

8. Incorrect or Incomplete Address

To ensure smooth delivery, customers are requested to provide accurate and complete shipping details.

- House of Kaarigar shall not be responsible for delays or failed deliveries due to incorrect or incomplete addresses.
- Additional shipping charges may apply for re-dispatch of returned orders.

Damaged or Tampered Packages

If your package appears damaged or tampered with upon delivery:

- Please refuse to accept the shipment or record clear evidence at the time of delivery.
- Contact us immediately with photographs and order details for prompt resolution.

10. Contact Information

For any shipping-related queries or assistance, please reach out to us:

Email: support@houseofkaarigar.com

Our team will be happy to assist you.

11. Policy Updates

House of Kaarigar reserves the right to update or modify this Shipping Policy at any time without prior notice. Changes will be reflected on this page. We encourage customers to review this policy periodically.

Last Updated: 20-06-2026